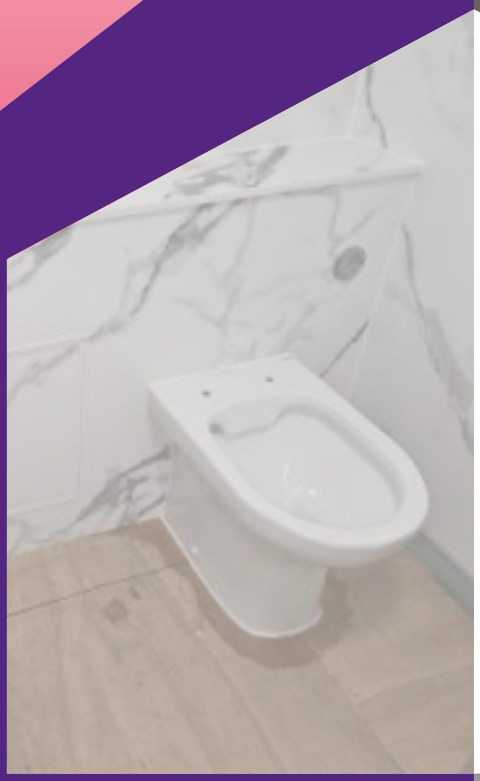


CASE STUDY

SHOWER ROOM REFURBISHMENT

CLIENT:
Private Healthcare Provider

LOCATION:
North Yorkshire

SECTOR:
Healthcare

KEEN TO KNOW MORE?
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CASE STUDY

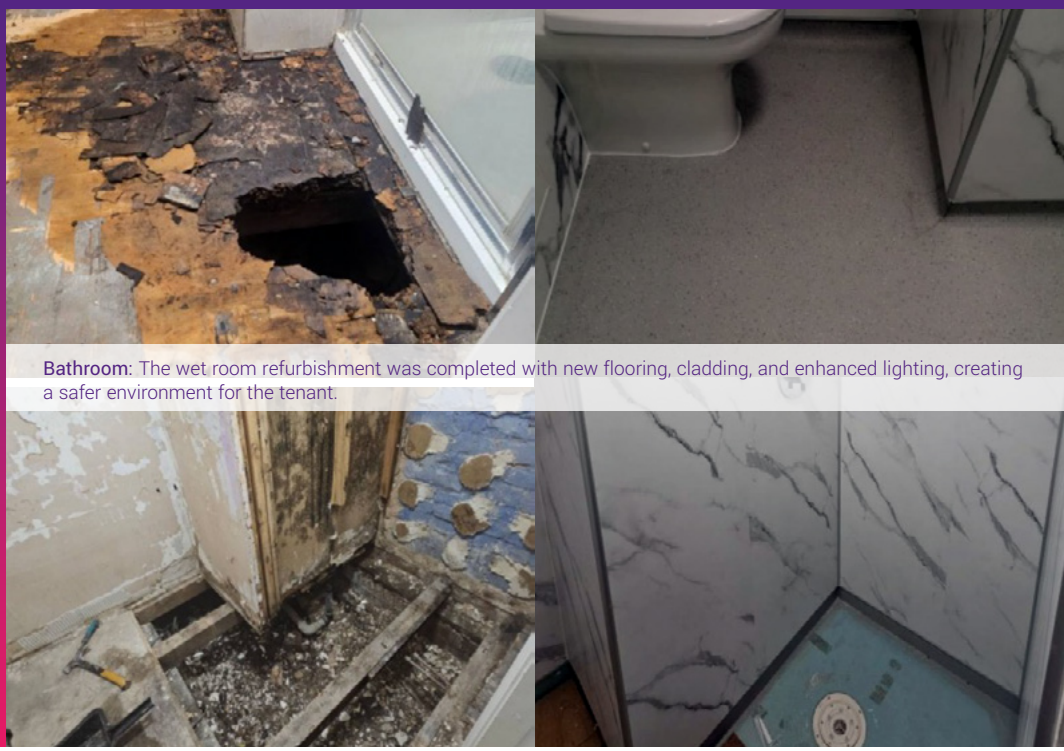
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> "Jules was a pleasure to work with: easy to communicate with, attentive to our needs, and incredibly helpful when it came to materials and design. When issues arose, she responded swiftly and efficiently always ensuring a quick solution. We're so grateful for her professionalism, creativity, and care. Highly recommended! "
>
> – Registered Care Home Manager



Bathroom: The wet room refurbishment was completed with new flooring, cladding, and enhanced lighting, creating a safer environment for the tenant.

Background and Objectives

This project focused on the urgent refurbishment of an en-suite shower room within a basement flat in an assisted living facility overseen by a national healthcare provider. A significant leak was discovered, causing major damage to over 70% of the existing flooring. This required immediate attention and a full overhaul of the affected areas.

The aim was not only to resolve the leak and reinstate the flooring but to improve the overall brightness and accessibility within the shower room for the tenants future needs.

Scope of Work

The project involved the complete rip-out of the existing shower, tiling, sink unit and toilet as well as making good the leak and replacing the damaged flooring.

In discussions with the healthcare provider, it was agreed that the shower room would be transformed into a wet room for step free access and ease for the tenant.

The wet room refurbishment was completed with new flooring, cladding, and enhanced lighting, creating a safer environment for the tenant. This also included:

- TMV3 shower and taps were fitted to meet essential care-setting requirements, providing crucial temperature control for resident safety
- Wet room flooring throughout
- New lighting to significantly brighten the area
- New ceiling extractor to manage the moisture levels and improve air quality

Client Involvement

To ensure the tenant remained actively involved in shaping her new shower room samples for flooring, lighting, and cladding were personally delivered to her, guaranteeing her complete satisfaction with all selections. Numerous consultative meetings were arranged to enable the tenant to choose colours, styles and designs for all element.

Throughout the project, considerable efforts were made to minimise any anxiety, with regular updates provided to keep the tenant well-informed about progress and timelines.

Execution and Management

A meticulously detailed programme of works was developed to ensure seamless execution throughout the refurbishment, strategically avoiding any downtime and enabling the tenant to return to her home promptly upon completion.

Regular liaison with facility staff was maintained throughout the project, keeping them fully informed of timelines and the precise schedule of tradespeople, ensuring minimal disruption.

Outcome

The refurbishment successfully transformed the shower room into a brighter, safer and more accessible area. By prioritising client involvement throughout and following our structured approach, the project exceeded its objectives with minimal disruption to all parties. The transformation was delivered within the agreed timescale and budget, demonstrating our commitment to both efficient project management and quality standards.

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